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2019
Queensland Community
Development Conference

TOOWOOMBA 23-25 OCTOBER 2019

A Place for Everyone

CONFERENCE PROGRAM



A Place for Everyone

Welcome to Toowoomba and the 22nd Biennial Queensland Community Development Conference. The Conference is hosted by the Toowoomba Regional Council and supported by CD Queensland and local community organisations – thank you, everyone.

This state-wide conference is the main vehicle through which CD practitioners and community members can come together for professional development, share stories of best practice and support each other in their community development and positive change efforts.

The 2019 conference theme – ‘A Place for Everyone’ – is a fabulous celebration of grassroots community development. ‘Place’ and place-based initiatives are gaining currency in governments, non-government organisations and even the corporate sector.

We have put together an extensive program where speakers have explored how community development

and ‘community’ perspectives relate to this important topic which also covers sub-themes including CD Practice, CD Stories, Neighbourhood Centres, Local Government, Culture, Governance, Social Policy and Emerging Issues. Enjoy the Conference!

We respectfully acknowledge the First Australians as the Traditional Custodians of all lands throughout Australia and recognise their cultural and spiritual connection to land, waterways and community. We pay our respect to Elders Past, Present and the Emerging leaders who walk together in partnership on this journey.



Background on Toowoomba

Toowoomba sits on the edge of the Great Dividing Range just 90 minutes from Brisbane.

Known as Queensland’s Garden City, there are over 150 parks and gardens to enjoy. Toowoomba and its surrounds have a rich history you can discover in its streetscapes, dotted with stately architecture and historical attractions.

Toowoomba is known for the Toowoomba Carnival of Flowers, now in its 70th year, the longest running floral event of its kind in Australia. Toowoomba is also home to First Coat, an initiative where local, national and international artists painted large scale murals that can be discovered throughout the city.

Our venue, The Empire Theatre, is heritage listed and is one of the largest and most intact Art Deco provincial picture theatres in Australia.

Venues

EMPIRE THEATRE 56 Neil Street, Toowoomba

Built in 1911, rebuilt in an art deco style in 1933 following a fire and finally restored and reopened in 1997, the Empire Theatre has served as an entertainment hub for Toowoomba and the surrounding areas for over 100 years, playing an integral part in the cultural development of the region.

The heritage listed theatre is a building with rich history and fine architecture, including the grand proscenium arch, decorative sconces, original brick walls in the foyers and art-deco style lighting. With modern seating for 1565 people, the theatre continues to receive countless commendations from patrons and performers.



Empire Theatre photos by Lucy RC Photography

THE GOODS SHED 73A Russell St, Toowoomba

With its heritage fabric, The Goods Shed has been beautiful repurposed into a stunning hall that will take you back in time.

The Goods Shed was redesigned to be used for commercial and community activities as well as events. With highlighted elements of the old Railway, its full character and charm provides the perfect setting for the 2019 Queensland Community Development Conference Dinner.



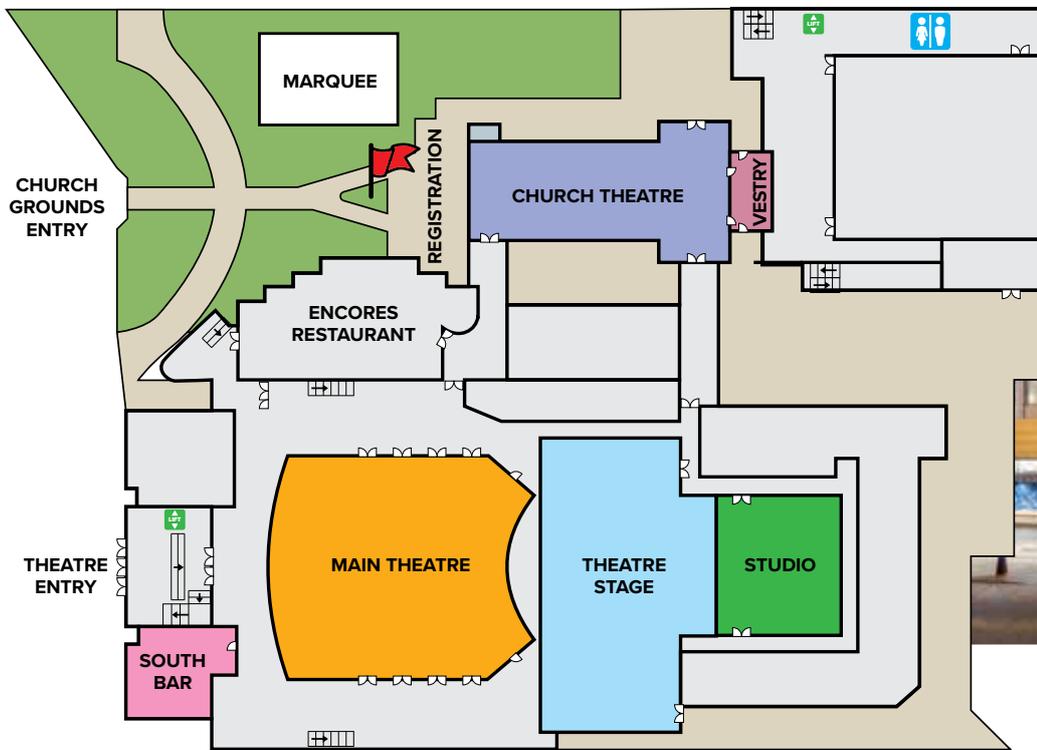
Les Halliwell Memorial Address

The evening before the first Conference day we hold the Les Halliwell Memorial Address. It is a free and 'open-to-the-public' event given by a person with a CD framework of practice speaking about contemporary subject matter. Les Halliwell was the first head of the newly established University of Queensland School of Social Work in 1956. Les is remembered for his strong commitment to a 'people-first' approach and influencing the practice of a unique approach to CD in Queensland.

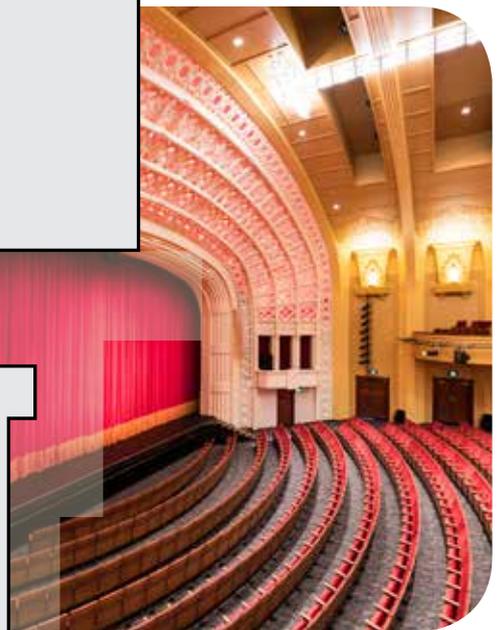
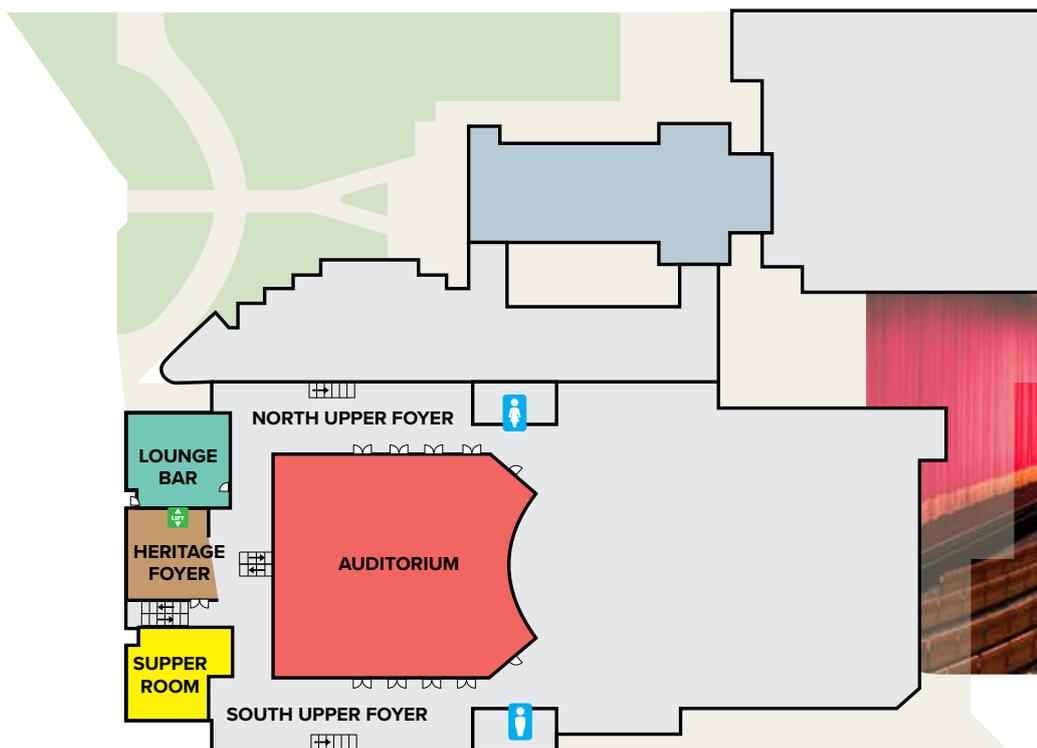
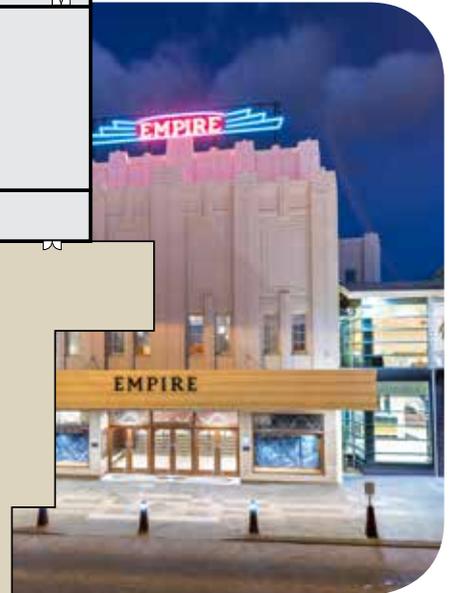
Conference Dinner

No conference would be complete without a conference dinner! The dinner serves as a perfect opportunity to socialise with peers and friends away from the conference learnings or make new friends with likeminded people who are just as passionate about community development as you are. Community development is all about getting to know people, with The Goods Shed providing a perfect backdrop to share ideas and get to know other professionals in this busy field. Whether it be a networking opportunity or for a social outing, you will thoroughly enjoy the conference dinner at The Goods Shed!

Empire Theatre Floor Plans



GROUND FLOOR



Parking Guide



Conference Program (subject to change)

TIME	TITLE	LOCATION
WEDNESDAY		
5:00pm	Gather for Les Halliwell Address (light refreshments will be served)	<i>Empire Church Theatre – Ground Level</i>
5:15pm	Welcome and Opening of the 2019 Queensland Community Development Conference Cr Paul Antonio, Mayor of Toowoomba Regional Council	
5:30pm	Closing the Digital Divide Scott Mullaly, Telstra, Conference Sponsor	
6:00pm-7:30pm	Les Halliwell Address: Taking Ownership Richard Warner and Members of Nundah Community Enterprises Cooperative	

THURSDAY		
7:30am-8:15am	REGISTRATIONS and Coffee	
8:30am-9:30am	Welcome	<i>Main Theatre – Ground Level</i>
9:30am-10:00am	A CD Lens for Viewing What We Hear, Learn and See Anthony Kelly & Carmel Daveson	
10:00am-10:30am	MORNING TEA	<i>Marquee</i>
CONCURRENT SESSIONS 1		
10:30am-12:00pm (Please choose one room)		
10:30am-12:00pm	CD 101, The 'How To' Tina Lathouras, University of the Sunshine Coast & Howard Buckley, Community Praxis Co-op	<i>Empire Church Theatre – Ground Level</i>
10:30am-12:00pm	Neighbourhood Centres Gathering Chris Mundy & Tomas Passeggi, Queensland Families and Communities Association; Nicole Battle, Neighbourhood Houses Victoria; Jonathon Bedloe, Neighbourhood Houses Tasmania	<i>Theatre Stage – Ground Level</i>
10:30am-12:00pm	The NCEC Story Richard Warner, Nundah Community Enterprises Cooperative Ltd	<i>Studio – Ground Level</i>
10:30am-12:00pm	The Art and Science of Flourishing Communities in the Southern Moreton Bay Islands Dr Dave Scott, Redland City Council	<i>South Bar – Ground Level</i>
10:30am-12:00pm	Design for Wiser Action Heather Ellis, BlueWren Connections	<i>Lounge Bar – Level 1</i>
10:30am-12:00pm	Driving Change from the Inside Out – Local Government and Community Development Alex Bereznai & Michelle Griffin, Logan City Council	<i>Supper Room – Level 1</i>
10:30am-12:00pm	Partnership and Relationships, the Crucial Work in Small Organisations – A Conversation Bea Rogan & Mark Wischnat, Sunshine Coast Coalition of Community Boards	<i>Heritage Foyer – Level 1</i>
12:00pm-1:00pm	LUNCH	<i>Marquee</i>
CONCURRENT SESSIONS 2		
1:00pm-3:00pm (Please choose one room)		
1:00pm-2:30pm	Unpacking Community Partnerships, Engagement and Collaboration Nicolette Frost, The Neighbourhood Hub	<i>Empire Church Theatre – Ground Level</i>
2:30pm-3:00pm	Neighbourhood Play, Modern Children and Connection to Place Hyahno Moser, Nature Play QLD	
1:00pm-2:15pm	Managing Local Area Opposition to Housing and Homelessness Initiatives Fiona Caniglia, Q Shelter	<i>Studio – Ground Level</i>
2:15pm-2:35pm	Repurposing Abandoned Infrastructure for the Homeless Kathy Weiland, Griffith University	
2:35pm-3:00pm	Flagstones Invisible Infrastructure – Building Social Capital in a New Greenfield Development Tom Bowers, Plan C	

TIME	TITLE	LOCATION
CONCURRENT SESSIONS 2 – 1:00pm-3:00pm (continued)		
1:00pm-2:30pm	Learning How to be Community-Led in Council – Lessons Shared from Logan Alexandra Bereznai & Maddison Watson, Logan City Council	Church Vestry – Ground Level
2:30pm-3:00pm	Place and Local Government: Building Strong Relationships to Build Better Communities Dorne Wallace, Regional Social Development Coalition	
1:00pm-2:15pm	We're in a Climate Emergency: Supporting Our Communities Alison Fearnley, Climate Reality Leadership Corps – Trained Leader	South Bar – Ground Level
2:15pm-2:45pm	A Just Transition: Can We Make a Place for Everyone in a Post-Fossil Fuel Future? Eliador Gerrard, Queensland University of Technology	
1:00pm-2:30pm	Loneliness – A Place for Everyone Merilyn Keene, Caloundra Community Centre	Marquee
2:30pm-3:00pm	First Coat – Creating Place through the Arts Angela Mottram, First Coat Studios Director	
1:00pm-2:00pm	Working With Men Jonathan Bedloe, Australian Men's Health Forum	Lounge Bar – Level 1
2:00pm-3:00pm	TOMNET: Saving the Lives of Older Men Deborah Mulligan, University of Southern Queensland	
1:00pm-2:30pm	SISTA 4 SISTA – CALD Women's Economic and Social Wellbeing Project Linda Dennis & Davinia Nieper, Nambour Community Centre	Supper Room – Level 1
2:30pm-2:45pm	New and Emerging Refugee Communities: Engaging with Preliterate Refugee Women Mavice Hove, Queensland Program of Assistance to Survivors of Torture and Trauma	
2:45pm-3:00pm	Rideshare Driver Organising Ahri Tallon, Rideshare Drivers in Cooperation Queensland	
1:00pm-2:15pm	The Blue Chair Connection Ana Greenfield, Nambour Community Centre	Heritage Foyer – Level 1
2:15pm-3:00pm	Implementing Community Development Responses to Suicide Prevention Tomas Passeggi & Jill Boucher, Caloundra Community Care	
1:00pm-2:15pm	This Place, Now and Then! Deanna Borland-Sentinella, Praxis Community Co-Op	Theatre Stage – Ground Level
2:15pm-3:00pm	LIT Festival: Stories in Light – Using Art To Tell Stories and Connect Community Ben Tupas, LIT Festival: Stories In Light/Story ARC Inc.	
3:00pm-3:30pm	AFTERNOON TEA	Marquee
CONCURRENT SESSIONS 3		
3:30pm-5:00pm (please meet on grassed area of the empire theatre for bus departures)		
3:30pm-5:00pm	Vanguard Laundry – Washing Sheets, Changing Lives Harry Sillett, Vanguard Laundry	Bus to Vanguard Laundry
3:30pm-5:00pm	Homelessness to Employment: The Emerge Café Journey Jen Shaw, Emerge Managing Director	Bus to Emerge Café
3:30pm-5:00pm	The Mullberry Project and Darling Heights Hub Louise Noble, The Mullberry Project and Ricky Adams, Darling Heights Hub Coordinator	Bus to Darling Heights
3:30pm-5:00pm	Helping Our Oldest Living Culture Survive and Thrive in a Modern World Dominic Stower & Kirsti Rowe, PCYC Toowoomba	Bus to Wine Drive Park
3:30pm-5:00pm	From Place-Making to 'How Does Place Make Us' Peter Westoby, Queensland University of Technology; Glen Lauder & Gerard Dowling, Community Praxis Co-op	Foyer to walk to Queens Park
3:30pm-5:00pm	I Like My Coffee (Shop) Black Thanks Emily McConochie, University of Queensland & Stephen Corporal, Griffith University	Yarning Circle – Front Lawn
5.30pm	Walk to Conference Dinner (Optional) Guided Tour by First Coat Studios	Marquee
6:00pm	CONFERENCE DINNER	The Goods Shed

TIME	TITLE	LOCATION
FRIDAY		
8:00am-8:30am	REGISTRATION	
CONCURRENT SESSIONS 1		
8:30am-10:00am (Please choose one room)		
8:30am-10:00am	Researching Local Neighbourhood Centres Chris Mundy, Queensland Families & Communities Association & Ann Ingamells, Griffith University	<i>Theatre Stage – Ground Level</i>
8:30am-10:00am	Beyond CD101 – Advanced Community Development Anthony Kelly	<i>South Bar – Ground Level</i>
8:30am-10:00am	Toowoomba Housing Hub – Partnering for Better Outcomes Rodney Watton, Lifeline Darling Downs and South West QLD; Helen McGrath, Toowoomba Housing Hub; Simon King, Queensland Department of Housing and Public Works	<i>Studio – Ground Level</i>
8:30am-10:00am	Uluru Statement from the Heart Sharing/Learning Circle	<i>Marquee</i>
8:30am-10:00am	Holding Space for Diverse Volunteer Inclusion Karen Shapcott, St David's Neighbourhood Centre	<i>Church Vestry – Ground Level</i>
8:30am-10:00am	The Story of the Karen Community Employment Project: The Lens of Trauma Recovery and Community Development Naomi Brown & Robert Mukombozi, Queensland Program of Assistance to Survivors of Torture and Trauma	<i>Lounge Bar – Level 1</i>
8:30am-10:00am	Understanding Governance in Community Organisations to Improve Your Work with Community Organisations: A Workshop Bea Rogan & Mark Wischnat, Sunshine Coast Coalition of Community Boards	<i>Supper Room – Level 1</i>
8:30am-10:00am	Place-Based Practice Rohani Mitchell & Paul Mackay, Queensland Council of Social Service (QCOS)	<i>Heritage Foyer – Level 1</i>
10:00am-10:30am	MORNING TEA	<i>Marquee</i>
CONCURRENT SESSIONS 2		
10:30am-12:00pm (Please choose one room)		
10:30am-12:00pm	A Sense of 'Place' Through the Spiral Model of Community Education Tina Lathouras, University of the Sunshine Coast & Peter Westoby, Queensland University of Technology	<i>Empire Church Theatre – Ground Level</i>
10:30am-12:00pm	Developing a Practice Model for Working with Families Facing Complex Vulnerabilities in Our Communities Howard Buckley, Ashleigh Stephens & Mark Wischnat, Deception Bay Community Youth Programs	<i>Marquee</i>
10:30am-12:00pm	Putting the Principles of Inclusive Education in Their Place: Lessons Learned from the Toowoomba Flexi School Janet Verbyla & Patrick Danaher, University of Southern Queensland	<i>Studio – Ground Level</i>
10:30am-11:40pm	Assisting People to Create Conditions Conducive to Wellbeing Roger Marshall, Logan East Community Neighbourhood Association	<i>South Bar – Ground Level</i>
11:40am-12:00pm	NED's Story – Seeking Connection and Re-enchantment Kath McLachlan, NED Foundation	
10:30am-12:00pm	Help Design a Board Game for Developing Community Housing Organisations Stuart Downs, Tania Cobham & Richard Warner	<i>Heritage Foyer – Level 1</i>
10:30am-10:50am	Social Impact Assessment in a Growing Multicultural Community Rose Dash, Multicultural Australia & Amy MacMahon, Ipswich City Council	<i>Lounge Bar – Level 1</i>
10:50am-11:10am	Lead the Way – Youth-Based Leadership Program Marie Daix, Multicultural Communities Council, Gold Coast	
11:10am-11:30am	Can You Hear My Story? RSDC 'Unmet Needs of Youth' Research Project Marie Cameron, Regional Social Development Coalition	
11:30am-12:00pm	Humanising Local Government – Youth Stories from Toowoomba Regional Council Rebecca Schroder & Lisa Goodman, Toowoomba Regional Council	

TIME	TITLE	LOCATION
CONCURRENT SESSIONS 2 – 10:30am-12:00pm (continued)		
10:30am-12:00pm	Every Person Plays a Part – The Social Determinants of Health Shirley-Anne Gardiner, Darling Downs Health	Supper Room – Level 1
10:30am-12:00pm	Disasters in the Neighbourhood – A Combined Presentation Louise Campbell, Red Ridge Interior Queensland; Sandra Elton, North Townsville Community Hub; Natasha Odgers, Caloundra Community Centre; Virginia Wacker, Blackall-Tambo Regional Council	Theatre Stage – Ground Level
12:00pm-1:00pm	LUNCH	Marquee
CONCURRENT SESSIONS 3 1:00pm-2:30pm (Please choose one room)		
1:00pm-2:30pm	Growing New Communities – Panel Session Various Practitioners	Main Theatre – Ground Level
1:00pm-1:20pm	Awareness Raising/Education Resources to Engage 65+ Into Physical Activity Emma Cross, Musculoskeletal Australia	Lounge Bar – Level 1
1:20pm-1:45pm	Live Well Logan Elise Daw, Logan City Council	
1:45pm-2:10pm	Collaborative Wellness Approach by Benarrawa, Inala HUB and Sherwood Neighbourhood Centre Claudia Cunningham, Sherwood Neighbourhood Centre; John Maume & Paula Callaghan, Benarrawa Community Development Association	
2:10pm-2:30pm	Dementia Friendly Communities – Millmerran and Pittsworth Helen Blanch, Millmerran Multipurpose Health Service & Linda Weymouth, Toowoomba Regional Council	
1:00pm-1:20pm	Finding My Home Through PATH Transition Mapping Thomas Spencer, Arni Brahma & Matthew Armstrong, Parent to Parent Association	Supper Room – Level 1
1:20pm-2:00pm	U3A and Its Place in Community – Here, There and Everywhere Rhonda Weston, U3A in Toowoomba Inc	
2:00pm-2:30pm	Balancing the Need for Skilled Interventions with Community Work Samantha Way, Palm Beach Neighbourhood Centre	
1:00pm-2:30pm	Does Community Really Facilitate Belonging? An Exploration of the Experiences of LGBTIQ People Sally Morris, Wendybird	South Bar – Ground Level
1.00pm-2.30pm	Regional Settlement of a New and Emerging Yazidi Community – A Toowoomba Story Roberto Garcia, Toowoomba Regional Council & Kelly Buckingham, MDA	Studio – Ground Level
1.00pm-2.30pm	Social Enterprise Ecologies: Psychosocial Support and Employment Pathways in the Toowoomba Region Louise Noble, Mullberry Project; Deborah Bailey, Toowoomba Clubhouse; Tiff Spary, Base Services; Susy Wenitong, 2nd Shot; Jen Shaw, Emerge; Genevieve Allpass, PEACE Inc.; Tracey Scanlan, Ability Enterprises; Harry Sillet, Vanguard Laundry	Theatre Stage – Ground Level
1.00pm-2.30pm	A Place-Based Approach: Preparing and Supporting Children Before, During and After a Disaster Ruby Awram, Emerging Minds	Empire Church Theatre – Ground Level
2:30pm-3:00pm	AFTERNOON TEA	Marquee
3:00pm-4:00pm	Plenary – Pulling the Threads Together and Moving Forward	Main Theatre – Ground Level
4:00pm	DEPARTURE	



Abstracts

WEDNESDAY

5.30pm

Closing the Digital Divide

Scott Mullaly, Telstra, Conference Sponsor

Digital technologies play an increasingly central role in our lives and millions of Australians enjoy the many benefits they bring, whether it is running a business, accessing education and services, or connecting with family, friends and the world beyond. While this is exciting there remains a significant gap between those who are connected and those who are not. Across the nation the so-called "digital divide" follows some clear economic, social and geographic contours and broadly Australians with low levels of income, education, employment or in some regional areas are significantly less digitally included.

Removing the digital divide sits at the heart of Telstra's purpose which is to build a connected future so everyone can thrive. That purpose guides our ongoing commitment to programs across the country to build accessibility, affordability and digital skills"

6:00pm-7:30pm

Les Halliwell Address: Taking Ownership

Richard Warner and Members of Nundah Community Enterprises Cooperative

Members of Nundah Community Enterprises Co-operative (NCEC) and coordinator Richard Warner will describe their work creating employment for a group of people society had left behind. Their talk will illustrate the significance of long-term community development in addressing deeply entrenched social issues – achieving a sense of control and ownership for those who most need it.

Speaking on the theme of 'ownership' they will generously share from practical experience whilst illustrating the key principles underpinning their success. Their work begins with a deep respect for individuals, relies on values of mutuality and enterprise that underpin co-operatives and utilise community level structures that enable people to contribute to decision making. It is transformative work on a range of levels and with lasting community impact. This was recently captured in a participatory research project by University of Queensland, which the presentation will refer to.

The result is meaningful relationships & long-term work, a way of life based in contribution to community and the sustainability of an award-winning enterprise - which has grown from informal jobs club to an impressive \$800,000 a year business.

It is amazing to the people behind NCEC that a method that has such capacity to turn the tables on entrenched

social problems, seems barely to figure in the overall political landscape, so that almost every change in policy emerges as a potential threat to the small, the local and people-owned. We meet at the CD Conference to keep alive, renew and refresh a development tradition, in keeping with the legacy of Les Halliwell, of local people working locally for the benefit of themselves and others.

Who are we:

Members of Nundah Community Enterprises Cooperative: Worker-members of the Co-operative who are predominately people with disability and/or mental health issue will be present to tell the powerful story of their role in the founding and governance of the Co-operative.

Richard Warner (B.Soc.Wk, GC.Comm.Dev): Richard is the Co-ordinator of the Cooperative and founding Secretary of Queensland Social Enterprise Council (QSEC). He will share his insight from a worker/practitioner perspective.

Nundah Community Enterprises Cooperative (NCEC): NCEC began in 1998. It now creates more than 8,000 hours of long-term employment annually to people with disabilities as well as providing social enterprise training to community start-ups. Our model is different than the standard 'flow through model' of employment training, in that we transform the local economy to create lasting job opportunities for those who have been excluded. See: <http://www.ncec.com.au/about-ncec/>

THURSDAY

9:30am-10:00am

A CD Lens for Viewing What We Hear, Learn and See

Anthony Kelly & Carmel Daveson

10:30am-12:00pm

CD 101, The 'How To'

Tina Lathouras, University of the Sunshine Coast & Howard Buckley, Community Praxis Co-op

This experiential workshop gives participants an introduction to the community development method known to many Queenslanders. It is an approach to CD work that has been taught in universities across South East Queensland for the past 40 years and a "staple" at each biennial Queensland Community Development Conference.

Tina Lathouras works in the Social Work program at the University of the Sunshine Coast, teaching community development. Howard Buckley has provided community development training for Community Praxis Co-operative for the past 15 years.

10:30am-12:00pm

Neighbourhood Centres Gathering

Chris Mundy & Tomas Passeggi, Queensland Families and Communities Association; Nicole Battle, Neighbourhood Houses Victoria; Jonathon Bedloe, Neighbourhood Houses Tasmania

Networks began officially forming between Queensland Neighbourhood Centres in 1983, evolving into the Community Centres and Family Support Network Association in 1997 and then the Queensland Families and Communities Association in 2013. At this session you'll hear about exciting new plans to enhance and support the sector across the state over the next 3 years. We'll also be hearing from Jonathon Bedloe from Neighbourhood Houses Tasmania about resources their state have developed for houses, plus a national perspective from ANHCA Chair and NHVIC CEO Nicole Battle.

10:30am-12:00pm

The NCEC Story

Richard Warner, Nundah Community Enterprises Co-operative

The Nundah Community Enterprises Co-operative (NCEC) began in 1998 to create employment for a group of people society had left behind. It now creates more than 8,000 hours of long-term employment annually to people with disabilities as well as providing social enterprise training to community start-ups. Our model is different than the standard 'flow through model' of employment training in that we transform the local economy to create lasting job opportunities for those who have been excluded.

Richard Warner (B.Soc.Wk, GC.Comm.Dev) is the Co-ordinator of the Co-operative and founding Secretary of Queensland Social Enterprise Council (QSEC). He will share his insight from a worker/practitioner perspective.

10:30am-12:00pm

The Art and Science of Flourishing Communities in the Southern Moreton Bay Islands

Dr Dave Scott, Redland City Council

This session explores the process to making change in the way social and human services are delivered to and on the Southern Moreton Bay Islands. It recognises that the central tenet to affecting long-term change and sustainable social impact is a commitment to community leadership and collaboration within the service system.

Dave has extensive experience working with diverse communities in delivering place-based community outcomes in Canada, Australia and across our region. Dave has a PhD in Social Science from QUT and undertook a tenure as an Adjunct Professor at the University of Winnipeg Canada specialising in Community-Engaged Scholarship.

10:30am-12:00pm

Design for Wiser Action

Heather Ellis, BlueWren Connections

Heather Ellis is a community leader, social worker and changemaker driven by her creativity, energy and collaborative spirit. As the Founder and Director for BlueWren Connections, Heather's work includes leading teams, designing workshops, facilitating sessions and growing rural and regional communities.

Design for Wiser Action is a great way to co-create a project or a piece of work with the help of diverse perspectives. The process enables all participants to put their learnings and experiences in service of new creative projects. The process enables the project-giver to get support and advice and it allows for the collective intelligence to unfold.

10:30am-12:00pm

Driving Change from the Inside Out – Local Government and Community Development

Alex Bereznai & Michelle Griffin, Logan City Council

Learn how the Logan City Council Community Development team have grown from humble beginnings to a strong irreplaceable program within local government. Our workshop will demonstrate how we have used place-based and strengths-based approaches to ensure community-led change. We will share our experiences on how to do bottom-up work in constrained environments, and how citizens can be empowered and actively involved in the process.

Join us and take away our Community Development Action Plan – a two-year plan outlining the strengths and aspirations of our community, priorities that guide our team, and stories about some of the great initiatives achieved working alongside our community.

10:30am-12:00pm

Partnership and Relationships, the Crucial Work in Small Organisations – A Conversation

Bea Rogan & Mark Wischnat, Sunshine Coast Coalition of Community Boards

Governance work is sometimes regarded as consisting of a series of documents, policies and plans. But what really matters are the relationships between people and parts of the organisation that are reflected in the governance structure. This facilitated conversation will explore how relationships around governance within organisations and between organisations are critical to enabling great community work to occur. If you're a worker, volunteer, group representative or committee member that wears multiple hats in your community, this session will give you a practical understanding of how relationships drive great governance and offer platforms for real community change.

1:00pm-2:30pm

Unpacking Community Partnerships, Engagement and Collaboration

Nicolette Frost, The Neighbourhood Hub

The Neighbourhood Hub will deliver an interactive presentation to explore the benefits of building community partnerships using shared values and goals of grassroots community development. The key points of the workshop will aim to unpack:

- Understanding and celebrating the uniqueness of your local community.
- What do we mean by a community partnership?
- Building partnerships in your local community by committing to genuine and sustainable collaboration and connection.
- Exploring challenges to establishing meaningful partnerships and unpacking strategies to address those challenges.
- Unpacking how your 'self', culture of your organisation and your relationships impact on building community partnerships.
- Identifying a shared goal and the benefits of a joint movement into action and importance of engaging community as the key voice and partner in creating change and building our future together.

Nicolette Frost is a 'born and bred' Mackay local and is currently the General Manager of The Neighbourhood Hub. Nicolette has extensive experience in stakeholder engagement, policy development, strategic planning and project management. Nicolette has worked in various community-based roles since 2010.

2:30pm-3:00pm

Neighbourhood Play, Modern Children and Connection to Place

Hyahno Moser, Nature Play QLD

Can modern children access neighbourhoods for play? 'The Neighbourhood Play Project' was a pilot initiative funded by the Queensland Government to assess the value and efficiency of the neighbourhood to increase children's connectedness to place and space, as well as positively contribute to their overall health and wellbeing.

A process of community enquiry sought to answer these central questions: (i) Do neighbourhoods support children's development? (ii) Currently, are neighbourhoods accessible for children? (iii) If not, is this concerning for families/children? What are the barriers and supportive elements? (iv) Is there a process to support neighbourhoods becoming connected environments for children? The answers will be unpacked during this session.

1:00pm-2:15pm

Managing Local Area Opposition to Housing and Homelessness Initiatives

Fiona Caniglia, Q Shelter

There are many steps involved in the implementation of housing and homelessness initiatives responding to the needs of disadvantaged Queenslanders. When housing and homelessness initiatives are planned for a particular area, there may be a range of responses, including local opposition. Some examples of community opposition to social housing and homelessness initiatives have unfolded in Queensland in both urban and regional areas. This session will provide information, resources and strategies for participants to overcome local opposition to housing and homelessness in their community, and provide strategies to build community capacity to embrace diversity.

Fiona Caniglia is qualified in social work and social planning and has extensive experience across government, community services, and private industries. She is a passionate advocate for the housing and homelessness sector, and has held leadership roles in industry peak bodies and in grass roots community development.

2:15pm-2:35pm

Repurposing Abandoned Infrastructure for the Homeless

Kathy Weiland, Griffith University

Kathy Weiland is a 3rd-year social work student undergoing Honours. She is but a cog in the wheel of social change. Kathy has lived experience of AOD, mental health and speaking her mind! In this presentation, she will be speaking about intentional conversation and moving private concern to public action, which resulted in a survey responding to the voices of the homeless in and around west end Brisbane regarding the use of abandoned infrastructure to house the homeless. While homelessness is a complex issue, as community and CD workers what can we do? Well, it seems like a lot more than what we are doing!

2:35pm-3:00pm

Flagstones Invisible Infrastructure – Building Social Capital in a New Greenfield Development

Tom Bowers, Plan C

Plan C is working with Peet to deliver a community development program for the new greenfield community of Flagstone City. Our approach to the program focuses on building social capital through the following priorities:

- 1) Supporting local community groups and organisations (building capacity and sustainability through funding, space provision, admin support, advice and planning);
- 2) Regular engagement and connections (regular structured engagement opportunities and ongoing communication channels between residents, key stakeholders, CD practitioners and the developer);

3) Community Events Program (scheduled program of community events developed based on community needs and desires – e.g. markets, outdoor movies, playgroups).

1:00pm-2:30pm

Learning How to be Community-Led in Council – Lessons Shared from Logan

Alexandra Bereznai and Maddison Watson, Logan City Council

A presentation of three community-led projects in Logan that have breathed new life into local spaces and neighbourhoods. The 'Sturdee Park Youth Engagement Project' involved local residents, community organisations and, mostly importantly, young people to deliver a place-based project at Sturdee Park in response to identified community concerns. 'Make Your Mark', delivered in partnership with Enriching Communities and Mirvac, offered workshops to inspire and support local residents to discover their strengths and engage in community projects. 'Kindness Rocks' was an art project designed to spread positivity and kindness in a community setting and helped cultivate relationships and connection with the local community garden.

Alex Bereznai and Maddison Watson work within the Community Development Program at Logan City Council. Both Maddy and Alex are passionate about strengths-based community development and, through their roles in local government, play an essential role in influencing the way Council operates within and for the community.

2:30pm-3:00pm

Place and Local Government: Building Strong Relationships to Build Better Communities

Dorne Wallace, Regional Social Development Coalition

A model for building meaningful relationships between Community-owned organisations and Local Government that "value-add" connectedness for communities.

Dorne Wallace has qualifications in Social Sciences, Community Services and Management. Dorne's skills have been honed across diverse roles including Community Development in Local Government, Community Service Delivery & Business Development, Service Management, Teaching and Educational Management with TAFE and CQ University, Project Management and Community Development Project Work. With a 25-year Community Services career working in regional Queensland, Dorne is a skilled, experienced social change leader and practitioner who has a deep understanding of the particular issues and concerns facing communities in regional and remote areas. Dorne's current role is with Regional Social Development Coalition in Mackay, working across the Whitsunday-Isaac-Mackay regions to facilitate and support collaborative partnerships, including working with all 3 LGAs, to enhance community outcomes and pragmatic solutions.

1:00pm-2:15pm

We're in a Climate Emergency: Supporting Our Communities

Alison Fearnley, Climate Reality Leadership Corps – Trained Leader

The currently unfolding climate emergency is the elephant in the room when it comes to issues affecting community development. Those who are most affected are often those who have contributed the least to the problem – including First Nations peoples and vulnerable communities like youth, the elderly and those in poverty. In addition, communities who have relied on fossil fuels as a major part of their economy are experiencing dislocation and anxiety as the world moves towards a clean economy. This interactive workshop will challenge community development professionals to develop ways to support those affected and help them advocate for ensuring the transition to a clean economy includes a place for everyone in our society. The workshop will include facilitated group work and discussion of how community development professionals can support their local communities and build their capacities to express their desires and what a 'just transition' means to them.

Alison McRae Fearnley has more than 10 years' experience in Community Development, with a background working for local government with CALD communities, on federally funded partnership brokering programs in schools, and as an ABC radio journalist early in her career. She attended Former US Vice President Al Gore's intensive Climate Reality Leadership Corps training in Brisbane in June 2019 and is also a trained Climate for Change Facilitator.

2:15pm-2:45pm

A Just Transition: Can We Make a Place for Everyone in a Post-Fossil Fuel Future?

Eliador Gerrard, Queensland University of Technology

Eliador Gerrard grew up in Crystal Waters, an eco-village in South East Queensland. She is a PhD candidate at the School of Public Health and Social Work, Queensland University of Technology (QUT) and has qualifications in international and community development. Her research focuses on the emerging concept of just transition – the shifting from fossil fuel industry to new sustainable technologies – as it occurs in regional coal-power communities in Australia. Prior to starting a PhD, Eliador worked in education, communications and programming for NGOs and in Australia and overseas.

1:00pm-2:30pm

Loneliness – A Place for Everyone

Merilyn Keene, Caloundra Community Centre

What will it take for those who are lonely to experience the heart, energy and power of connection? This workshop will be a safe space for practitioners to explore loneliness and connection in the context of self, their workplaces and their neighbourhoods.

Suky Oliver, Natasha Odgers, Jody Blackburn and Merilyn Keene are colleagues in the Caloundra Community Centre team. Our combined professional background is varied – community development, family support, mental health, disabilities, aged care, government and business – and our roads in life have been marvelous, enriching, bumpy and murky! This workshop is one piece of an ongoing conversation and practice development culminating in a “Loneliness - Let’s be connected” community forum on the Sunshine Coast in April 2020.

2:30pm-3:00pm

First Coat – Creating Place through the Arts

Angela Mottram, First Coat Studios Director

Built on the premise you shouldn’t have to leave town to contribute artistically to your community, First Coat Studios seeks to facilitate programs aimed at creating opportunity and belonging for regional artists both established and emerging.

Angela will discuss the importance of actively engaging with the local arts community to create a dialog between people and place and how this directly benefits the wider community.

1:00pm-2:00pm

Working With Men

Jonathan Bedloe, Australian Men’s Health Forum

Is your Neighbourhood House or Community Centre engaging successfully with men?

Men have poorer health outcomes than women in most aspects of health. Men are dying six years earlier on average than women, make up 75% of suicides, and comprise over 90% of prison inmates. More men die of cancers than women, more men under 65 die of heart disease, and men are victims in over 90% of workplace deaths. Australian Men’s Health Forum (AMHF) is developing strong connections with organisations working locally with men, and growing our understanding of how to work successfully to engage men. We know we also don’t have all the answers, so we’d love to hear your ideas. This session will provide an overview of AMHF’s work, and inspire you with ways to grow the support for the men in your community.

2:00pm-3:00pm

TOMNET: Saving the Lives of Older Men

Deborah Mulligan, University of Southern Queensland

Every day in the year 2016, more than two Australian men aged over 50 took their own lives (n=806). Every day in the year 2016, more than one Australian man aged over 60 took his own life (n= 464). Although there is established research about older Australians – finances, leisure, health – there is little published specifically on the diverse needs of older men and especially, the emotional needs of older men. TOMNET (The Older Men’s Network) is a Toowoomba-based organisation which was established by older men to support their peers and mitigate suicide ideation in their age group.

1:00pm-2:30pm

SISTA 4 SISTA – CALD Women’s Economic and Social Wellbeing Project

Linda Dennis & Davinia Nieper, Nambour Community Centre

The Sista 4 Sista project works across two streams of need in the CALD community: financial empowerment and social inclusion. Recognising the financial abuse of migrant women is a new phenomenon for many workers, but within the SETS program it is one of the key presenting issues. The Sista 4 Sista project was developed to assist women to deal with financial systems and understand the financial information and workshops needed to become financially independent and secure, while seeking to challenge gender norms and increase women’s awareness of their rights related to financial issues. It also focuses on cross-cultural social integration, peer support, friendship and sense of belonging.

A migrant herself, Linda Dennis (SETS Program Worker) has experience in case management and supporting vulnerable migrants across a range of complex issues. She is experienced in developing and facilitating group information sessions. Davinia Nieper (Project Worker) is dedicated to growing social enterprise on the Sunshine Coast and throughout Queensland and continues to be an advocate for women in business and the power of financial independence in delivering gender equality.

2:30pm-2:45pm

New and Emerging Refugee Communities: Engaging with Pre-literate Refugee Women

Mavice Hove, Queensland Program of Assistance to Survivors of Torture and Trauma

A case study of pre-literate refugee women in Toowoomba who are reportedly isolated and at risk of developing mental health problems due to stresses of coping with life in a new country. The presentation will demonstrate how community development approaches are used to support them in their resettlement and recovery journeys. The impact of years of trauma, pre- and post-migration experiences as well as limited English language skills

exacerbates their challenges. The paper will show how the women's existing skills, can be utilised to support them so they can actively participate in the community, thereby gaining a sense of belonging and self-worth.

2:45pm-3:00pm

Rideshare Driver Organising

Ahri Tallon, Rideshare Drivers in Cooperation Queensland

Ahri Tallon is a community development practitioner working to organise and build community cohesion and power. Particularly through creating more cooperative economic structures and facilitating cathartic experiential group processes, Ahri seeks to support the creation of a more self-aware and loving world. Currently, Ahri is voluntarily working alongside rideshare drivers to campaign for rights. Over the last two years, he has been working with a group of drivers in Brisbane to build a community of mutual aid, campaign for better working conditions and build strategic alliances. To earn a living, Ahri works as a youth worker and community development worker.

1:00pm-2:15pm

The Blue Chair Connection

Ana Greenfield, Nambour Community Centre

Come on a story journey with this community connection that developed from a bold new invitation, with the intention of bringing strangers together to listen and talk about life, death and everything in between. These people dared to connect as a community response to suicide and mental health and wellbeing. Supported by the process work of community development practitioner Ana Greenfield, this group has—like a phoenix—developed out of what seemed at times to be just ashes. With over 10 year's experience in community development, facilitation, strategic planning, governance, local government, multiculturalism and community resilience, Ana's work is heartfelt and process-driven.

2:15pm-3:00pm

Implementing Community Development Responses to Suicide Prevention

Tomas Passeggi & Jill Boucher, Caloundra Community Care

This session explores how the developmental method is being utilised to address suicide prevention at a local level by ordinary citizens, as well as how current public health initiatives focus disproportionately on the individual's risk factors at the cost of the social and cultural responses which are possible.

1:00pm-2:15pm

This Place, Now and Then!

Deanna Borland-Sentinella, Praxis Community Co-Op

Deanna comes from a background in Applied Theatre through the pathway of Community Development. As

a member of Praxis Co-op, Deanna enjoys bringing her group embodied learning and understanding to teaching community development. Deanna's workshop will explore emerging trends and look at the tensions that exist in the idea of what our place might look like into the future.

2:15pm-3:00pm

LIT Festival: Stories in Light – Using Art To Tell Stories and Connect Community

Ben Tupas, LIT Festival: Stories In Light/Story ARC Inc.

Drawing from his professional and personal learning about building community, Ben Tupas shares how 'LIT Festival: Stories In Light', a biennial public art event, can be used to tell stories from the Toowoomba Region and in the process enrich community connectedness. With an emphasis on local storytelling, placemaking and inclusive participation, the Ben will share the story so far – and how the event uses a community development approach to thinking, planning and delivery.

3:30pm-5:00pm

Vanguard Laundry – Washing Sheets, Changing Lives

Harry Sillett, Vanguard Laundry

We will tour Vanguard Laundry, examining the effects of community collaboration and how it impacts the lives of our staff. We will focus on the laundry as an example of what a motivated, supportive community like Toowoomba can achieve through collaboration. Presented by Vanguard's Social Impact Manager Harry Sillett - Harry coordinates the social outreach programs of Vanguard Laundry, helping wash away stigmas attached to employment for people with a lived experience of mental illness. Harry is an experienced HR professional with a strong background in community projects in the Toowoomba Region and abroad.

3:30pm-5:00pm

Homelessness to Employment the Emerge Café Journey

Jen Shaw, Emerge Managing Director

Imagine a world where everybody is embraced by the village for exactly who they are no matter where they are at in life or what the story was before... I am passionate about creating innovative business that changes lives and has a positive social impact.

Jen Shaw is the founder and Managing Director of Emerge, a social impact cafe, catering business and youth hub that engages youth at-risk in our community and provides safe mentorship, social activities and encourages re-entry to workplace training and education. She is also the lead mentor and creator of "Box off the streets" a 20-week program for young men and women experiencing homelessness to engage in boxing training, life and employment skills while undertaking accredited training in hospitality.

3:30pm-5:00pm

The Mulberry Project and Darling Heights Hub

Louise Noble, The Mulberry Project and Ricky Adams, Darling Heights Hub Coordinator

The Mulberry Project is a pilot social enterprise based in the Toowoomba Region. Our project seeks to address unemployment and depression in new migrant communities by transforming underutilised farmland into niche market gardens and facilitating opportunities for economic participation, training and well-being for migrants.

Darling Heights State School is Queensland's most multiculturally diverse school – with 40 different cultural groups who speak 39 different languages. Servicing an area of low socio-economic status which includes the University of Southern Queensland, the school has supports families across the cultural spectrum requiring a wide range of assistance. Darling Heights State School is proactive and forward-thinking in relation to working with children, families and community to encourage the best results possible, educationally, socially and emotionally. The school has a special education unit, an intensive education centre and is proactively seeking a way forward to build a community cultural centre on school grounds.

3:30pm-5:00pm

Helping Our Oldest Living Culture Survive and Thrive in a Modern World

Dominic Stower & Kirsti Rowe, PCYC Toowoomba

Since its inception, PCYC has been synonymous with neighbourhood centres which service the needs of community and, in this case, PCYC Toowoomba offers its members a range of structured programs which enable others to contribute toward Toowoomba's rich and diverse social fabric. Toowoomba has a significant Aboriginal population, many of whom live in close proximity to Wine Drive Park, which is becoming a Mecca for young children to have fun and interact with others. PCYC is now harnessing the popularity of the park to support other initiatives promoting cultural identity.

Dominic Stower spent his formative years growing up in Daringa, a small township west of Rockhampton, helping instil a strong sense of community and social justice from an early age. In the role of project manager for the master-planned City of Flagstone, Dominic found himself naturally drawn to projects which generated a strong social dividend and has turned this passion into a fulltime vocation. In addition to working fulltime with Toowoomba PCYC, he is completing a Bachelor of Human Services, majoring in Community Development and Indigenous studies.

Kirsti Rowe is a proud Kamilaroi woman whose country is in Northern NSW and Southern Queensland, having worked and studied in the fields of early childhood learning, Indigenous engagement and community support services. Prior to returning to Toowoomba, Kirsti managed a neighbourhood centre in Monto which provided a full suite of services to locals and she now

employs these skills in her role as Safe Communities Coordinator with the PCYC in Toowoomba.

3:30pm-5:00pm

From Place-making to 'How Does Place Make Us'

Peter Westoby, QUT; Glen Lauder and Gerard Dowling, Community Praxis Co-op

Gerard has seven years' experience in local government as the Social Policy Manager for Brisbane City Council, along with seven years in social enterprise as General Manager School Age Care, Jabiru. Gerard is now a freelancer with Community Praxis Co-op. Weather permitting, the workshop will entail a short walk to Queens Park where the three facilitators will host a conversation about 'how place makes and shapes people'. Attendees will then be invited into some observational practice and a living encounter with the world.

Peter has worked accompanying youth, community and organisation for 30 years, from places as far afield as South Africa, Uganda, Vanuatu, PNG, Nepal, Philippines, Brazil and Australia. He is an associate professor in Social Science – Community Development at the School of Public Health & Social Work at Queensland University of Technology; a visiting professor at the Centre for Development Support, University of the Free State, South Africa; and a director with Community Praxis Co-operative.

3:30pm-5:00pm

I Like My Coffee (Shop) Black Thanks

Emily McConochie, University of Queensland and Stephen Corporal, Griffith University

A presentation on the value of a good coffee shop when Indigenous people want to find a culturally safe place to engage in the cultural practice of Yarning. Presented by Emily McConochie and Steven Corporal, the talk will centre around the claiming of space, Indigenous peoples' cultural concepts of yarning, protocols that provide culturally safe places, and some of the historical and cultural factors community development practitioners can consider when working with Indigenous people.

Emily McConochie is a Wakka-Wakka/Gubbi-Gubbi who lives in Jagera country in Southeast Queensland. She has a Masters in Development Practice from the University of Queensland and is currently employed with UQ as a Project Officer in the School of Social Science and School of Communication and Arts.

Steven Corporal is an Eastern Arrernte man — he was born Bwngcolman in Townsville, lives in Jagera land in Southeast Queensland, and has worked in and been on boards of community organisations in the Aboriginal and Torres Strait Islander community. Steven is currently employed as a Lecturer in the School of Human Services and Social Work at Griffith University teaching on First Australians and Social Justice.

FRIDAY

8:30am-10:00am

Researching Local Neighbourhood Centres

Chris Mundy, Queensland Families & Communities Association & Ann Ingamells, Griffith University

Capturing the work of Neighbourhood Centres has been challenging throughout their history but essential to proving their value and developing best practice. Dr Ann Ingamells has been researching the work of centres for many years at Griffith University and in her work with the Coalition of Community Boards. Chris Mundy is the Sector Development Officer for the QFCA and comes from a multifaceted community services and research background. At this session we'll revise the latest research in Queensland and explore pathways forward to develop a Research Agenda for Neighbourhood Centres.

8:30am-10:00am

Beyond CD101 – Advanced Community Development

Anthony Kelly

A dialogue with participants about their most pressing practice issues. If there is agreement, to use the workshop as a training session, to demonstrate how mezzo method (*cf. Participatory Development Practice, Kelly and Westoby*) which is most commonly used to generate hope, ideas and action as an anti-poverty strategy, can also be used as a personal and professional development tool for practitioners.

8:30am-10:00am

Toowoomba Housing Hub – Partnering for Better Outcomes

Rodney Watton, Lifeline Darling Downs and South West QLD; Helen McGrath, Toowoomba Housing Hub; Simon King, Queensland Department of Housing and Public Works

The Toowoomba Housing Hub (the Hub) is a collaboration between the Department of Housing and Public Works and a range of non-government organisations that work with people who are experiencing or are at risk of homelessness. In this presentation, the speakers will reflect on the history and learnings from the project, each bringing their own perspective – NGO, operational and government – to this living example of place-based system change in action.

8:30am-10:00am

Uluru Statement from the Heart

Sharing/Learning Circle

Join us to discuss where the momentum is building within local and larger social justice movements calling for a First Nations Voice to Parliament and actioning the Uluru Statement from the Heart. Together, let's unpack some of the key concepts, history and approaches to addressing the injustices and unsettled history of Australia whilst finding paths through discourses around Makarrata,

Sovereignty, Treaty, Recognition and Reconciliation, Truth-telling and concerns around the Referendum. As community practitioners and individuals, what is our role to work in solidarity and support First Nations people as we play key roles within our organisations and the communities we are situated. This will be a yarning style workshop with Q&A, small groups and key speakers invited for updates and information sharing.

8:30am-10:00am

Holding Space for Diverse Volunteer Inclusion

Karen Shapcott, St David's Neighbourhood Centre

This workshop will highlight the important role of volunteering in place-based community inclusion, and examine challenges that organisations face when holding space for volunteers with diverse needs, abilities and cultural contexts. We will explore how volunteer engagement can be supported and shaped by a Community Development approach. By sharing our success stories, ideas and challenges together we can shed a collective, strength-based light on the issue.

Karen Shapcott is the Community Connections Coordinator at St David's Neighbourhood Centre in Brisbane. She has a BA in Community Development and diverse experience with community projects, group facilitation and volunteer management.

8:30am-10:00am

The Story of the Karen Community Employment Project: The Lens of Trauma Recovery and Community Development

Naomi Brown & Robert Mukombozi, Queensland Program of Assistance to Survivors of Torture and Trauma

Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT) works with communities of identity from refugee backgrounds across Queensland through practices informed by community development and trauma-informed recovery models to assist building self-sustaining, healthy and strong communities. In this workshop, QPASTT will tell the story of the Karen Community Employment Project, and in doing so create opportunities to explore how practices of both the recovery model and community development complemented each other to contribute to the project's positive outcomes. This is a story of shared personal experiences of unemployment leading to connection, advocacy and modified service provision to meet the needs of those from community and increase sense of belonging to place and identity.

Naomi Brown is the Communities and Group Coordinator at QPASTT. Naomi is a social worker with more than 15 years' experience and has worked across the community in a broad cross section of sectors including youth, disability, community development, employment and settlement. Robert Mukombozi is a CAMS/Community Development Worker for QPASTT and, along with community Development qualifications, holds a Masters

Degree in Journalism and Mass Communication from Griffith University, Queensland and Leadership and Governance (Netherlands School of Public Administration). He has previously worked as Program Officer at Multicultural Affairs Queensland, a Cultural Relations Officer at Logan City Council and a Community Development Officer for Access Community Services.

8:30am-10:00am

Understanding Governance in Community Organisations to Improve Your Work with Community Organisations: A Workshop

Bea Rogan & Mark Wischnat, Sunshine Coast Coalition of Community Boards

Having a clear understanding of how governance in community organisations works can be a powerful skill set to compliment local community work. This session will outline the crucial elements of governance in a packed 90-minute session. This mini workshop is facilitated by Bea Rogan, who is highly experienced in organisational development and governance in small to medium community-based organisations and Mark Wischnat, coordinator with the Sunshine Coast Coalition of Community Boards.

8:30am-10:00am

Place-Based Practice

Rohani Mitchell & Paul Mackay, Queensland Council of Social Service (QCOSS)

Many governments and community organisations across Australia are rapidly adopting place-based approaches as a core strategy for generating positive community change. The emergent focus on local needs, local solutions and the unique attributes of place present an opportunity for social and public policy reform. However, place-based approaches would be strengthened by greater shared understandings and shared practice, and challenges exist around purpose, emphasis and resourcing. This presentation by QCOSS will share some of the work QCOSS has been supporting to develop shared understandings, tools and resources, and discuss the opportunities for communities in Queensland.

Rohani Mitchell and Paul Mackay are Senior Community Capacity Officers at the Queensland Council of Social Service (QCOSS), the peak body for Queensland's social service sector. Rohani and Paul have combined experience in community engagement, facilitation, training, program design, management and evaluation, social policy and service system design. At QCOSS, they have been supporting place-based approaches around Queensland through on-the-ground projects, and building shared understanding and peer learning across Queensland practitioners.

10:30am-12:00pm

A Sense of 'Place' Through the Spiral Model of Community Education

Tina Lathouras, USC and Peter Westoby, QUT

Have you ever wondered how to take an issue or a problem, to really hear what people are saying around the table, and then to gain collective agreement that enables movement to a plan of action? The Spiral Model of Community Education is an approach developed by community development practitioners from the popular education tradition that helps groups 'spiral' from personal experience to analysis and action. It's a 'bottom up' process that enables people to tell their stories, to name issues and see shared patterns and analysis. Based on that collective thinking, groups form around strategies for action, they take action and return to the bigger group to reflect on that action. Tina Lathouras is a senior lecturer in the Social Work program at the University of the Sunshine Coast. Peter Westoby is an associate professor in Social Science-Community Development at the School of Public Health & Social Work at Queensland University of Technology (QUT). Both teach, research and practice community development.

10:30am-12:00pm

Developing a Practice Model for Working with Families Facing Complex Vulnerabilities in Our Communities

Howard Buckley, Ashleigh Stephens & Mark Wischnat, Deception Bay Community Youth Programs

A collaboration of community agencies in Deception Bay have been working with residents in a local caravan park for almost a decade to improve well-being and social outcomes. What began as a fortnightly BBQ to build a connection with residents has continued in 2018/19 with a project called "Banding Together @ Endeavour", including four key components: contracting a project worker to coordinate park activities; renting a park cabin and providing Wi-Fi and a space for collective activity; resourcing a range of activities in and out of the park for residents; and contracting the Queensland University of Technology to evaluate the effectiveness of the project and assist us to develop a framework of practice that captures the methodology of the work. The workshop explores this framework in the context of the story of this work.

Presenters include Howard Buckley (Manager DBCYP) Ashleigh Stephens (Network Coordinator Your Town) and Mark Wischnat (BT@E Project Worker). Each presenter has had many years of experience working in disadvantaged communities and a strong commitment to community development.

10:30am-12:00pm

Putting the Principles of Inclusive Education in Their Place: Lessons Learned from the Toowoomba Flexi School

Janet Verbyla and Patrick Danaher, University of Southern Queensland

This workshop explores the complex connections between place and inclusive education. The workshop considers several examples of effective approaches to prioritising place as a way of building relationships with students, teachers, families and communities, thereby promoting inclusion without standardisation. The focus then shifts to the Toowoomba Flexi School, an annexe of the Centenary Heights State High School in Toowoomba, and now in its 21st year of success in providing relevant schooling for 'at risk' and 'marginalised' students. The workshop distils several principles of transformative inclusive education that underpin the Flexi School, and that potentially resonate with schooling provision elsewhere.

10:30am-11:40pm

Assisting People to Create Conditions Conducive to Wellbeing

Roger Marshall, Logan East Community Neighbourhood Association

Roger Marshall, PhD will share key ideas from a theoretical framework which address three questions: (a) What conditions are conducive to wellbeing in complex human systems? (b) What factors facilitate and inhibit the creation of those conditions? (c) What can be done to foster the facilitating factors and mitigate the inhibiting ones?

He will then go on to share, in a workshop session, some elements of the content of a community based life-skills education course that he has been involved with as a participant and presenter for the past 13 years which provides an example of the theory in practice.

11:40am-12:00pm

NED's Story – Seeking Connection and Re-enchantment

Kath McLachlan, NED Foundation

The N.E.D. Foundation supports a practical and philosophical basis for promoting creative social development. Board members adopt a regenerative systems approach to enacting change through the administration of a community grants program, developing resources, supporting restorative practices programs, and facilitating social development workshops.

Dr Kathryn McLachlan has been a member of the N.E.D. board since 2008, and vice president since 2015. Kath has a strong background in the community development sector, particularly in regional settings, as a Practitioner, Educator and Researcher. Kath has a passion for, and is deeply committed to, participatory approaches for building relationships Nurturing Evolutionary Development (N.E.D.).

10:30am-12:00pm

Help Design a Board Game for Developing Community Housing Organisations

Stuart Downs, Tania Cobham & Richard Warner

Experience a session seeking to challenge community development practitioners on some of the key aspects of establishing small community housing organisations. Participants will play Co-opoly – a co-operative version of Monopoly – for part of the session, followed by facilitated group discussion on key considerations for planning, establishing and managing community housing organisations, as well as input into the design of a new board game which explores these issues.

10:30am-10:50am

Social Impact Assessment in a Growing Multicultural Community

Rose Dash, Multicultural Australia and Amy MacMahon, Ipswich City Council

The Redbank Plains Community Centre (RPCC) opened in May 2018. Ipswich City Council and Multicultural Australia Ltd, who manage the daily operations of the Community Centre, have engaged in a multi-year social impact assessment, tracking sentiment around social cohesion, cultural connections, place-based community building, community needs around health and wellbeing, and personal and community benefits. Multicultural Australia's Centre Development Manager, Rose Dash and Ipswich City Council's Community Research Officer, Amy MacMahon will present the findings of the social impact assessment, including baseline data, and data gathered at six and twelve months.

10:50am-11:10am

Lead the Way – Youth Based Leadership Program

Marie Daix, MCCGC

'Lead the Way' is a community-based project aiming to empower Gold Coast youth to become the next community leaders and inspire other young people. These upcoming leaders will not only welcome youth from all cultures as hosts of the Gold Coast but share information about post-school study options, employment opportunities and broader community supports and recreational activities. The program has attracted young people from a variety of cultural backgrounds, with each participant invited to ten personal and professional skill development workshops. At the end of their training, these young people decide as a committee the best way to share what they have learned – in the form of a day-long event or camp – with other young people from across the Gold Coast.

11:10am-11:30am

Can You Hear My Story? RSDC 'Unmet Needs of Youth' Research Project

Marie Cameron, Regional Social Development Coalition

Marie Cameron shares the story of how RSDC engaged with its regional community – particularly with young people – to listen and hear their stories. Hearing and understanding the needs of young people through their voices, the organisation shared and worked with service agencies to develop regional responses.

Marie is the immediate past President of the RSDC and the Co-Convenor of the Youth Project. Marie has a Bachelor of Business and post graduate qualifications in sustainable development. Through both her professional and personal life, Marie has been committed to supporting the resilience of regional, rural and remote communities, and building community capacity and capability.

11:30am-12:00pm

Humanising Local Government – Youth Stories from Toowoomba Regional Council

Rebecca Schroder & Lisa Goodman

From youth strategies to youth leadership, regional youth programming and everything in between. Toowoomba Regional Council will share how they are not only delivering the stock standard of local government youth programming, but ensuring that young people are actively engaged both in the development and delivery of programming across the region.

Join us as we launch 'Engaged and Active' – our Toowoomba Regional Council Youth Strategy 2019-2021.

10:30am-12:00pm

Every Person Plays a Part – The Social Determinants of Health

Shirley-Anne Gardiner, Darling Downs Health

Shirley-Anne Gardiner has extensive knowledge and leadership experience involving people and health service delivery models within large, complex organisations with sixteen years' experience in senior and operational leadership and management positions. She has been the Executive Director for Toowoomba Hospital since August 2016, providing single-point accountability for Darling Downs Health's largest hospital. Shirley-Anne holds a Masters in Management (Health Services), Bachelor of Business Studies (Finance) and a Bachelor of Arts (Honours) in Social Anthropology.

10:30am-12:00pm

Disasters In The Neighbourhood

Louise Campbell, Red Ridge Interior Queensland; Sandra Elton, North Townsville Community Hub; Natasha Odgers, Caloundra Community Centre; Virginia Wacker, Blackall-Tambo Regional Council

This session will give an overview of how Neighbourhood Centres respond to a range of disasters before, during and after an event. Community Development worker Natasha Odgers will talk about her preparation work with community organisations in Glasshouse Country. Sandra Elton will speak to her centre's response to the Townsville Floods. Virginia Wacker and Louise Campbell will highlight the community partnerships formed during the "Dress for the Central West" wearable art drought response project.

1:00pm-2:30pm

Growing New Communities – Panel Session

Various Practitioners

The Green Building Council of Australia has a rating system for new housing developments that are springing up around Australia, and developers claim that Australia leads the world in terms of building neighbourhoods that meet the following five criteria: governance, liveability, economic prosperity, environment and innovation. It is often advertised that such "cities" are inclusive, safe, resilient and sustainable. But what does all this mean for community building? What arrangements, frameworks, resources and opportunities for residents are really being created, by who, and how? This panel explores these questions and is comprised of people involved with several "new communities" who bring on-the-ground experience of applying community development principles in such contexts.

1:00pm-1:20pm

Awareness Raising/Education Resources to Engage 65+ Into Physical Activity

Emma Cross, Musculoskeletal Australia

With over 20 years' experience in the public service, community participation and engagement, and wider community development work, Emma Cross is community-minded and practices everything she does thinking about the 'people factor'. Recently taking on an Australia-wide project at Musculoskeletal Australia, she has used her experiences in the Department of Health & Human Services (DHHS), working with Neighbourhood Houses and Centres, and applying her knowledge and skills to enriching older Australians' lives through the Active Neighbourhoods for Older Australians project.

Emma will be speaking about how to keep our most vulnerable generation active and happy and enhancing the understanding of the benefits of regular physical activity (PA) for older people. Resources will be provided to support Neighbourhood Houses (NHs) to:

- Offer more age-appropriate PA opportunities;

- Improve access to physical activity amongst older people (especially those who are socially isolated and disadvantaged and currently not engaged in PA);
- Showcase a peer support program to support NHs to engage older people into PA at their NH; and
- Improve the knowledge and skills of neighbourhood houses' staff and volunteers involved in planning and delivering age-appropriate PA activities to older people.

1:20pm-1:45pm

Live Well Logan

Elise Daw, Logan City Council

Logan City Council's active and healthy program, Live Well Logan, began with only 13 weekly sessions in 2008. In just 11 years, the program has expanded to include 44 service providers and 123 activities across 31 suburbs in 2019. This story will speak to key learning during this process and how we have been able to grow our program every year. This will be presented by Elise Daw, Council's Community Programs Development Officer, who has worked in local government for 10 years and is incredibly passionate about the health and wellbeing of Logan residents.

1:45pm-2:10pm

Collaborative Wellness Approach by Benarrawa Community Development Association, Inala Hub and Sherwood Neighbourhood Centre

Claudia Cunningham, Sherwood Neighbourhood Centre; John Maume & Paula Callaghan, Benarrawa Community Development Association

Claudia Cunningham is National President of the Australian Community Workers Association, holds a Bachelor of Further Education and Training and Assoc. Diploma in Applied Science (Community and Human Services), and has been involved in community development since the early 1970s, including work with Girl Guides Queensland, Redland Shire Council, TAFE Queensland, Redland Community Centre, and the Sherwood Neighbourhood Centre.

Claudia will present, alongside John Maume and Paula Callaghan from Benarrawa Community Development Association, a conversation with participants on their collaborative approach to soft entry points to support mental wellness, their beginnings as a collaborative, and Partners in Recovery as an instrument of change.

2:10pm-2:30pm

Dementia Friendly Communities – Millmerran and Pittsworth

Helen Blanch, Millmerran Multipurpose Health Service and Linda Weymouth, Toowoomba Regional Council

Nationally, there are an estimated 425,416 Australians living with dementia in 2018. An understanding of this disease is important for all members of the community, and strategies for supporting the people who live with dementia are important for our communities. Working

with both the Millmerran and Pittsworth communities, the intent is to educate both local residents and the business sector to create a better understanding and awareness of people living with dementia. The skills they will acquire through the education programs will help the local community assist people living with dementia to be able to live a safe, meaningful and inclusive life.

1:00pm-1:20pm

Finding My Home Through PATH Transition Mapping

Thomas Spencer, Arni Brahma & Matthew Armstrong, Parent to Parent Association

Planning Alternative Tomorrows with Hope (PATH) is a structured process which incorporates graphic images, colour and the use of words that represent meaning for a person on a journey (O'Brien, Pearpoint, Kahn, 2010). Thomas is a 30 something resilient young man living with Autism. Thomas has utilised the PATH process as a way to map a way forward to achieving positive and possible goals which in this instance was a move into his own home. Thomas, Arni and Matt will share Thomas's PATH, together with explaining the steps of this person-centred planning process.

1:20pm-2:00pm

U3A and Its Place in Community – Here, There and Everywhere

Rhonda Weston, U3A in Toowoomba Inc.

The U3A movement is a unique and exciting organisation which provides, through its U3As, life-enhancing and life-changing opportunities. Retired and semi-retired people come together and learn together, not for qualifications but for its own reward: the sheer joy of discovery! U3A and its members emphasize the value of life-long learning and the social capital that U3A contributes to the community.

Rhonda Weston is President of U3A in Toowoomba Inc. and a member of the U3A International Governing Board, based in France. She is past President of U3A Queensland, Past Chair of U3A Australia and Past Chair of U3A Asia Pacific Alliance.

2:00pm-2:30pm

Balancing the Need for Skilled Interventions with Community Work

Samantha Way, Palm Beach Neighbourhood Centre

With rising costs of living and homelessness, community development work inevitably involves contact with vulnerable people in need of individual support. This presentation highlights the importance of acknowledging and managing displacement in the community. Discussions will include strategies utilised in one system (e.g. pay it forward scheme) and group activities.

Samantha Way, coordinator of PBNC for 11 years, has delivered a wide range of services including financial well-being, community education, homelessness, family and domestic violence, youth and multicultural programs.

1:00pm-2:30pm

Does Community really facilitate belonging? An exploration of the experiences of LGBTIQ people

Sally Morris, Wendybird

Belonging is a fundamental and universal human need, with participation in community being understood to facilitate belonging, as it facilitates access to interpersonal connections with others. However, community's role as a protective factor for mental health of lesbian, gay, bisexual, transgender, intersex, and queer (LGBTIQ) people is contested due to systemic experiences of discrimination, marginalisation, and exclusion within our communities. This presentation will peel back the idealistic image of community, and unpack the real nature of community to facilitate true belonging for LGBTIQ people.

1.00pm-2.30pm

Collaborative Approach to a Successful Regional Settlement of New and Emerging Yazidi Community-Toowoomba Story

Roberto Garcia, Community Development Officer (Multicultural) with Toowoomba Regional Council and Kelly Buckingham, Regional Manager MDA

Roberto and Kelly discuss a collaborative approach to successful regional settlement of Toowoomba's new and emerging Yazidi community, including a presentation of the story so far, Q&A session, and selected anecdotes from Toowoomba's Yazidi, Kurdish, and Afghan communities.

1.00pm-2.30pm

Social Enterprise Ecologies: Employment Pathways in the Toowoomba Region

Louise Noble, Mullberry Project; Deborah Bailey, Toowoomba Clubhouse; Tiff Spary, Base Services; Susy Wenitong, 2nd Shot; Jen Shaw, Emerge; Genevieve Allpass, PEACE Inc.; Tracey Scanlan, Ability Enterprises; Harry Sillet, Vanguard Laundry.

Unemployment and poverty contribute to poor mental health in many disadvantaged communities including persons with lived experience of mental illness and/or trauma, substance misuse, persons with disabilities, the homeless, culturally and linguistically diverse people, Aboriginal and Torres Strait Islander people, and people from low SES backgrounds. There is increasing evidence that public policy and large-scale, standardised programs fail the most disadvantaged jobseekers where work experience, employability and work readiness is often the missing link.

This panel presentation proposes to explore Social Enterprise Ecologies in the Toowoomba Region in Queensland. Through their organisations and enterprises, the panellists have experience in working with some of the most vulnerable communities in our region including persons with lived experience of mental illness and disability (Toowoomba Clubhouse, Ability Enterprises, Vanguard Laundry), homeless adults (Base Services, 2nd Shot), youth at risk (Box Off the Streets, Emerge Café), and refugees and migrant communities (PEACE Inc., The Mulberry Project).

The panellists will give brief presentations about their social enterprise programs followed by a discussion of several themes including: employment pathways; peer learning and peer workforce; barriers to collaboration; funding challenges and sustainability; impact measurement; and future opportunities.

1.00pm-2.30pm

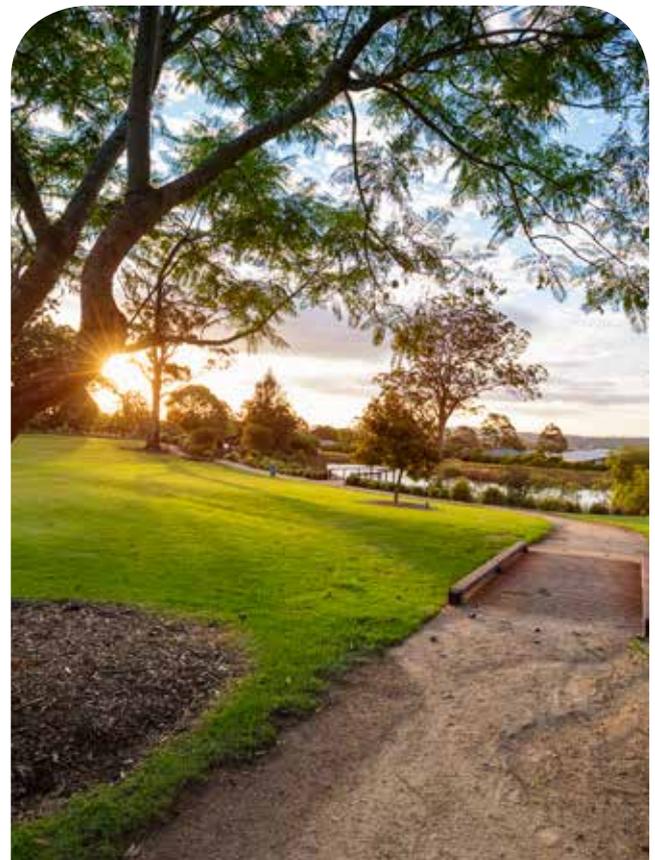
A Place-Based Approach: Preparing and Supporting Children Before, During and After a Disaster

Ruby Awram, Emerging Minds

Although children can be very resilient, natural disasters or traumatic community events can impact on a child's sense of safety and security in the immediate aftermath, days, or even weeks and months after. The Emerging Minds: National Workforce Centre for Child Mental Health will introduce the freely available, evidence-based Community Trauma Toolkit and provide a starting point for you and your community to support children and parents to navigate the different stages of a disaster from preparedness to recovery. Ruby Awram, a Queensland based occupational therapist, is a Child Mental Health Workforce Consultant for the National Workforce Centre for Child Mental Health.

3:00pm-4:00pm

Plenary – Pulling the Threads Together and Moving Forward





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